



safeandsecure.ie

Beside-the-phone scam card

Read it before you give any caller money or details

Keep it beside the phone or on the fridge. The big rule is at the top; what they will never ask is underneath.



Stop. Check. Call back on a number you trust.

- **Stop.** Don't let anyone rush you.
- **Check.** Never use a number or link they give you.
- **Call back** on a number you trust: the back of your card, a bill, or the official website.



Not sure?

- **Hang up.**
- Ring back on a number you trust, from a different phone if you can. A landline call may not end until both sides hang up.

This sheet: safeandsecure.ie/resources/printables/phone-scam-card

Last checked 6 October 2026 **Free to print and share. Not for sale.**



They will never...

- **Your bank** will never ask for your full PIN, send someone to collect your card, or ask you to move money to another account.
- **The Gardaí** will never ask for your banking PIN or password, ask you to move money, or come to your home to collect your card or cash.
- **Revenue** will never text, email or phone you about a tax refund or a bill.
- **An Post** will never text or email you a link to pay for a parcel.
- **ESB Networks** will never text, call or email you a link to a login page.

Lost money or gave details?

- ① **Ring your bank now**, on the number on the back of your card.
- ② **Report it** at your local Garda station.

In danger now? Ring 999 or 112.



Do it now

My bank's number from the back of my card

Someone I trust

Other numbers to keep to hand

This sheet: safeandsecure.ie/resources/printables/phone-scam-card

Last checked 6 October 2026 **Free to print and share. Not for sale.**

Sources: An Garda Síochána, FraudSMART, Revenue, An Post, ESB Networks, CCPC, NCSC; safeandsecure.ie ScamWatch