



Beside the phone: scam card



Stop. Check. Call back on a number you trust.

- **Stop.** Don't let anyone rush you.
- **Check.** Never use a number or link they give you.
- **Call back** on a number you trust: the back of your card, a bill, or the official website.



They will never...

- **Your bank** will never ask for your full PIN, send someone to collect your card, or ask you to move money to another account.
- **The Gardaí** will never ask for your banking PIN or password, ask you to move money, or come to your home to collect your card or cash.
- **Revenue** will never text, email or phone you about a tax refund or a bill.
- **An Post** will never text or email you a link to pay for a parcel.
- **ESB Networks** will never text, call or email you a link to a login page.
- **A real helpdesk** will never ask for your password or PIN.

fold

More help, and every scam we cover: safeandsecure.ie/scamwatch

This sheet: safeandsecure.ie/resources/printables/phone-scam-card

Sources: An Garda Síochána, FraudSMART, Revenue, An Post, ESB Networks, CCPC, NCSC; safeandsecure.ie ScamWatch.

Last checked 6 October 2026. Free to print and share. Not for sale.

Someone I trust

My bank's number from the back of my card

Do it now

In danger now? Ring 999 or 112.

- 1 Ring your bank now, on the number on the back of your card.
- 2 Report it at your local Garda station.

Lost money or gave details?

Not sure?

- Hang up.
- Ring back on a number you trust, from a different phone if you can. A landline call may not end until both sides hang up.
- Or ring someone you trust and talk it over.