

What should I ask the installer?

Ask every installer the same questions, so you can compare the answers. The Gardaí recommend getting at least three quotes. Print this list and take notes as you go.

☐ **What is your PSA licence number?**

Check it yourself on the PSA register: the name, the intruder alarm category and the expiry date.

☐ **Can I have your quote in writing?**

Get at least three, so you can compare like with like.

☐ **Does the system meet EN 50131, and which grade is it?**

Ask why that grade suits this house. EN 50131 is the standard the Gardaí recommend, and one of their conditions for responding.

☐ **Wired or wireless, and why for this house?**

☐ **Will it be monitored? By which company, and what will monitoring cost each year?**

Check the monitoring company on the PSA register too, and get the yearly cost in writing.

☐ **Will this system qualify for a Garda URN?**

Only a URN guarantees a Garda response. It needs an approved standard, installer and monitoring company.

☐ **Does it use dual verification?**

The Gardaí say every alarm system should have it.

☐ **When it goes off, who is told, and how?**

Agree your keyholders. An auto-dialler must not be set to call the Gardaí.

☐ **Will you show everyone in the house how to use it?**

The Gardaí say to insist on a training session.

☐ **What servicing does it need, how often, and at what cost?**

☐ **What does my insurer need?**

Ask your insurer before you sign, and give the installer the answer.

Notes
